

## **IMS / Integrated Management System Policy**

The staff and Management at Bibtech Pty Ltd and associated companies recognise the importance of Quality Systems and the importance of an overall (IMS) Integrated Management System. We only deal with Quality Suppliers and all of our Product together with our Installers / Sub-Contractors and Integrators are rated to the highest possible level of Technical Skill, Expertise AND Quality to best suit the project at hand.

Our Client's and Customer's satisfaction is paramount to our Business and within that philosophy, it is critical to our organisation that this reflects across all of our business covering Quality people, Quality products, Quality services & Quality processes.

Within the Legislative confines covering regulatory and principal needs, it is our intention to ensure the protection of the environment and at the same time provide a safe working environment for our staff, sub-contractors and customers to ensure their overall good health and also to ensure the ongoing quality of our products and services provided.

This is an ongoing process of review and refinement.

At all times we expect to strive towards exceeding our clients & customers expectations by maintaining and constantly reviewing our IMS Policy and ensuring that at all levels, this is reflected across our organisation.

At the same time we expect to improve our IMS constantly and wherever possible ensure the conservation of natural resources and minimisation of waste materials by seeking to recycle production materials such as Cable Drums and waste/left over product.

**Murray Meltzer** 

Managing Director